

Social Media Policy Statement

An Bord Pleanála uses the social media site, Twitter, to share relevant information with the public and stakeholders.

Purpose

- Build awareness of 'how to' make an appeal, observation, or application to An Bord Pleanála, with links to relevant guides.
- Increase awareness and understanding of the role of An Bord Pleanála.
- Communicate press releases, updates on oral hearings, decisions, statistics, and other practical information on services available through An Bord Pleanála.

Availability

The account is managed by An Bord Pleanála's communications unit.

@anbordpleanala will operate between 10.00am and 4.00pm from Monday to Friday.

Queries

We cannot discuss individual case files, decisions, provide feedback or respond to followers through the social media platform. Sending a message via twitter is **not** considered contacting the Board for official purposes. Such contact must be made through our business units via the addresses available on our website; [Contact Us](#)

Please do not include personal/private information if you tweet @anbordpleanala.

Moderation Policy

An Bord Pleanála does not accept responsibility for the content of any comments or advertising by 3rd parties posted to this platform and will remove comments that are deemed by the Board to:

- contain abusive, obscene, indecent, or offensive language, or link to obscene or offensive material,
- not be relevant to the content posted,

- posts of a defamatory or potentially defamatory nature,
- constitute spam or promote or advertise products,
- be designed to cause nuisance to the page administrator or other users.

Disclaimer and Social Media Privacy Statement

Your use of social media websites is at your own risk. An Bord Pleanála assumes no responsibility or liability for any injury, loss or damage incurred as a result of any use or reliance upon the information and material contained within or downloaded from any linked websites posted on this social mediate platform. In any event, all material posted on Twitter must comply with terms of use as dictated by the relevant social media platform. In this regard, please note that the privacy policies, statements, and guidance published by social media networks apply to your use of An Bord Pleanála's social media account, Twitter, and we encourage you to read these privacy policies as these make important disclosures about how the social media networks separately collect, hold, and may use your content and information.

This statement relates to the privacy practices of An Bord Pleanála in connection with our social media account (Twitter). An Bord Pleanála fully respects your right to privacy and will process any personal data that we collect from you, or that you supply to us in accordance with data protection legislation. An Bord Pleanála is not responsible for the content or privacy practices of the social media networks.